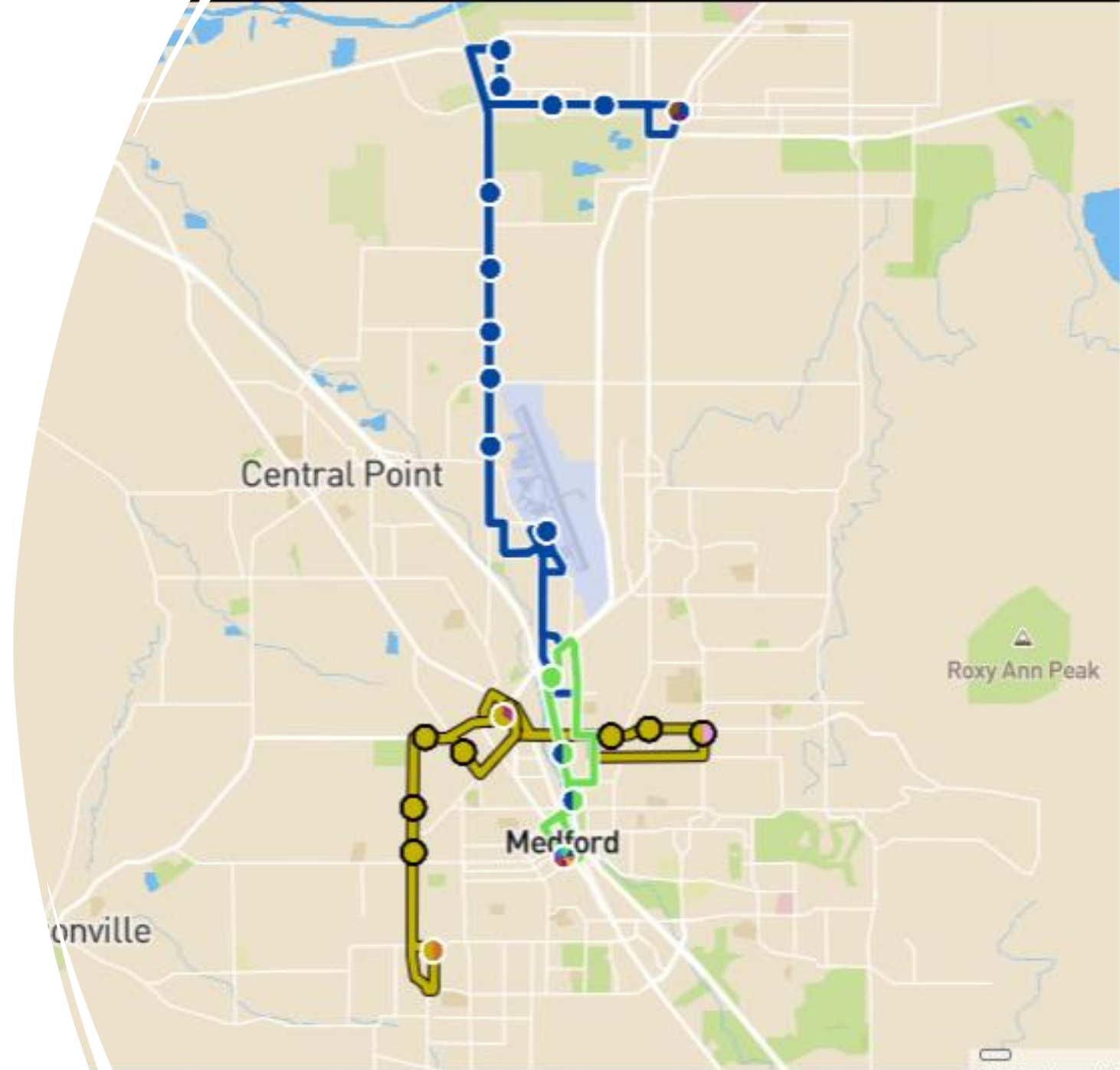


Spring Service Modifications:

Route 21, 27, 61

Paige West, Planning and
Strategic Program Manager



Upcoming Route Changes

Route 21

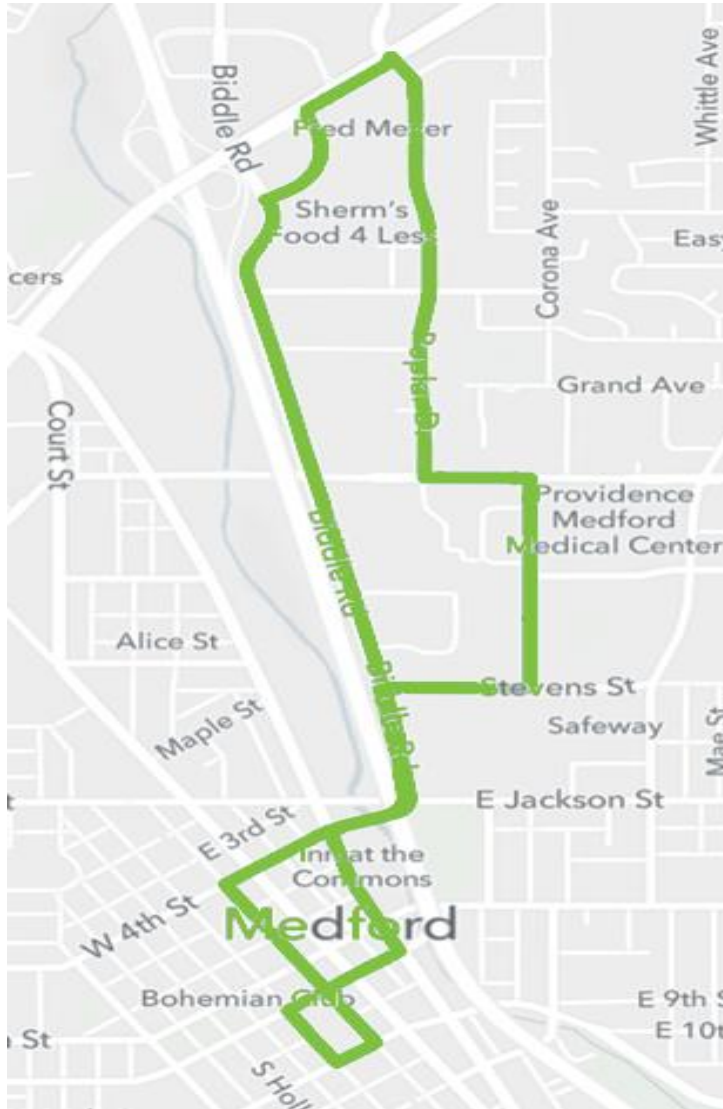
- 40 Minute Route
- 20 Minute Frequency Weekdays
- 40 Minute Frequency Saturdays

Route 27

- 60 Minute Route
- 30 Minute Frequency Weekdays
- 60 Minute Frequency Saturdays

Route 61

- Alignment Change
- Service to Amy's Kitchen and RCC
- Express Service 7 times a day



Route 21

Currently 30-minute runtime (trip + recovery)

October 2023 adherence data shows only 72% of trips are on time to FSS.

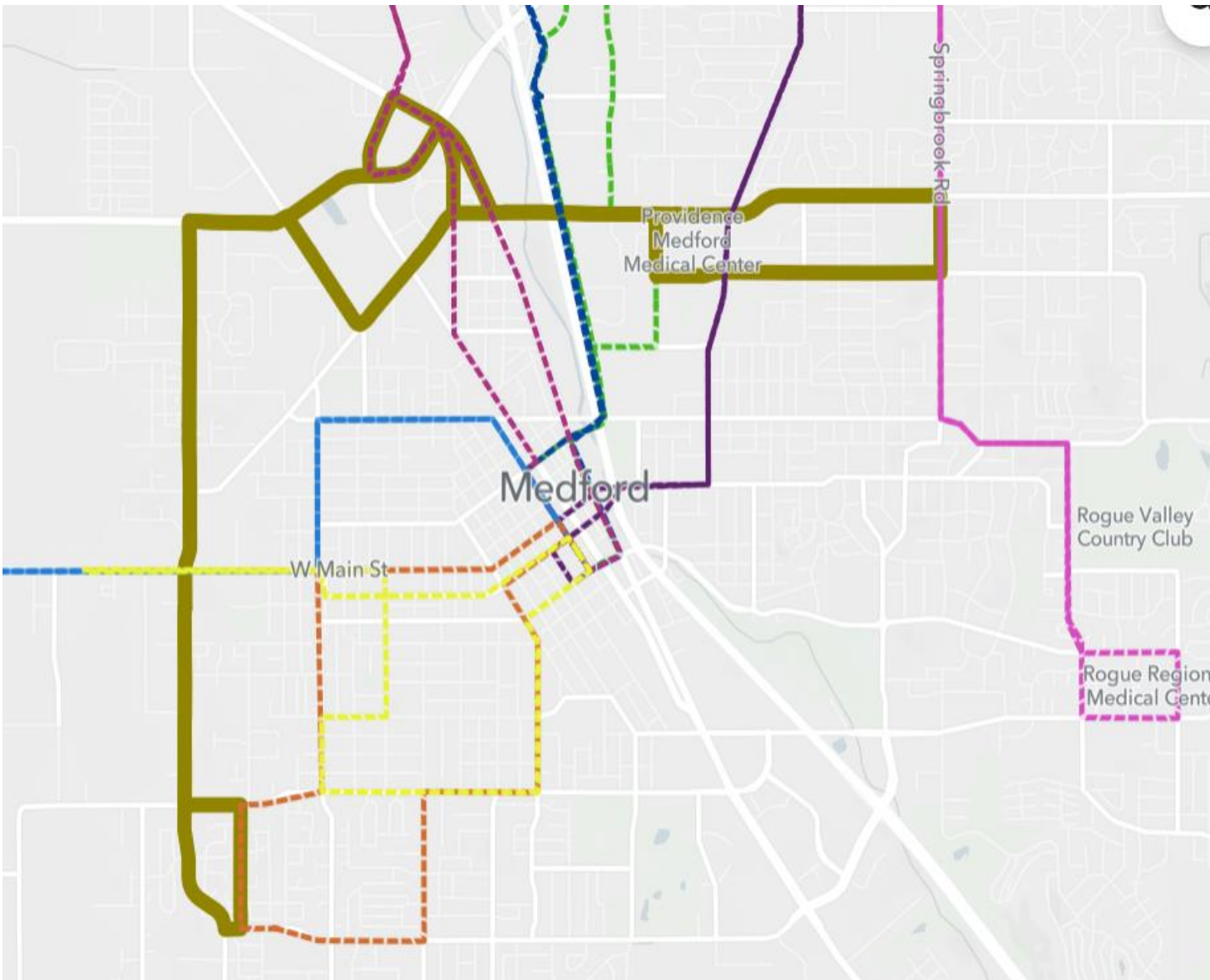
Adding ten more minutes into schedule to provide better schedule adherence.

Solution:

Building in 10 minutes to create a 40-minute runtime.

Assigning two buses to provide 20-minute frequency.

4th highest ridership area when combining Route 61 and 21 ridership.



Route 27

Currently 60 Minute Frequency

Reduced 2020 due to pandemic

Inconvenient transfers

Route with Highest Latino population

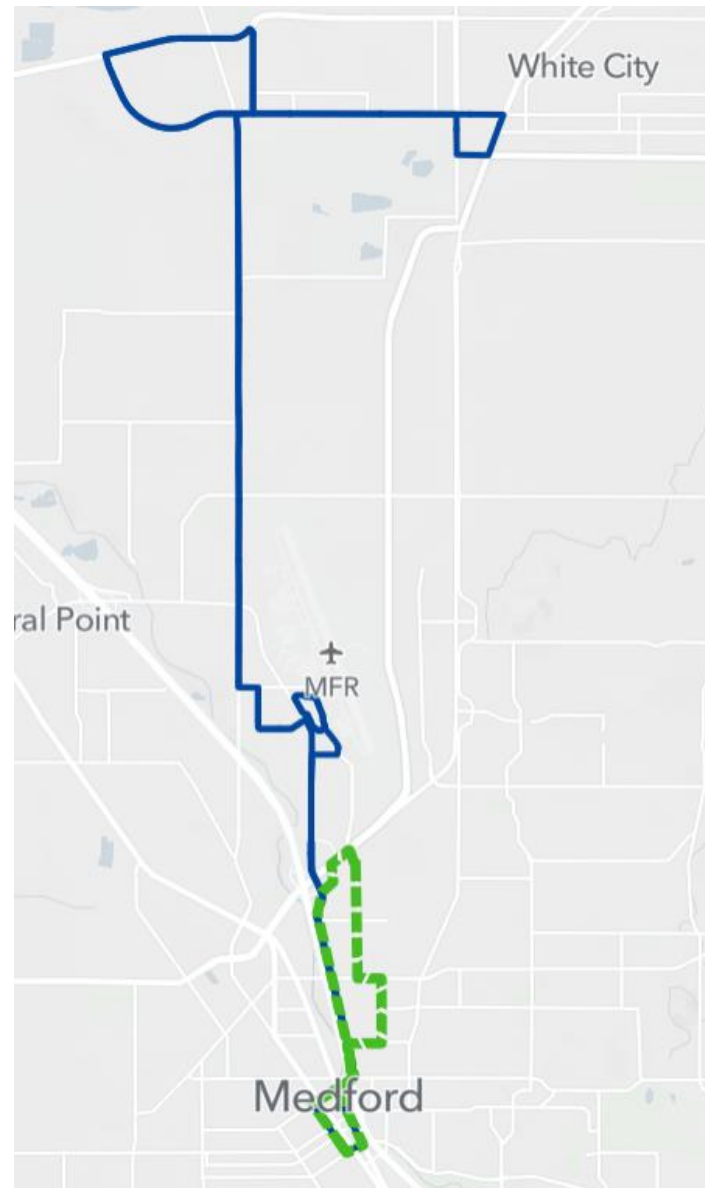
42% of passengers earn less than \$10,000

Solution: 30 Minute Frequency

Return to Pre-Covid Frequency

Improves connection times to 8 Routes

Funded by STIF dollars



Route 61

Currently 90-minute runtime 15 times daily

- Began 2016 to provide connection to RCC TRC
- Duplicates Route 21 to provide 30-min. service
- Ridership: Avg. 239 trips per day and 74% occur in Route 21 area: 26% occur north of Hwy 62.
- 67% of passenger stay in Medford according to passenger and intercept surveys.

Solution: New Alignment & Limited Service

- Proposed times: 5:30am, 8:00am, 10:00am, 12:00pm, 2:00pm, 4:00pm, 6:00pm
- Removing Route 21 area allows us to serve Amy's Kitchen.
- Schedule meets up with Amy's Kitchen shifts and RCC classes

Next Steps

- A public hearing will be held at the February 28th meeting
- Finalize Runboard and review with the Union
- Proposing March 31st service change

Questions?